



# 2017 Intensive partners



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# **WELCOME**



The AILA Queensland Committee is delighted to present this year's intensive "Connecting the Dots". Our theme revolves around the important part that insurance plays in all aspects of society and business and how insurance must continue to evolve to maintain this connection.

To address that theme, our speakers this year will discuss a range of legal and industry topics ranging from what the new class action regime in Queensland may mean for insurers and litigants who chose to litigate within that regime in Queensland and the impact of peer-to-peer insurance and the sharing economy on traditional insurers and the outlook for insurance in the year 2020 and beyond.

For the first time this year we are offering the AILA Barry. Nilsson. Insurance Industry Rising Star Award which recognises one of the industry's up and comers in Queensland, which will be announced at the Intensive.

AILA Queensland is extremely grateful to this year's Intensive Partners Barry.Nilsson. Lawyers, Hall & Wilcox Lawyers, Kaden Boriss Lawyers, Law in Order, LexiMed, Nationwide Experts and Surveillance Central. The event would not be able to be held without the support of our partners. We also extend our thanks to our speakers, many of whom have travelled to be part of the Intensive.

I wish to thank the Committee and the Intensive Sub-Committee in particular for their efforts in putting together this program and event which I hope will leave all our delegates with plenty to think about in the year ahead.



Melanie Quixley
AlLA Queensland
Chapter President

# The AILA QLD Committee

Stacey Boulton (Secretary) Darius Isaacs

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David Jesser (National Rep)

Anna McIntyre

Jessica Beard (National YP Rep) Rebecca Stevens

Chrissy Cheesman (Immediate Past) Emma Topen

Drew Castley Nathan Turner

Chau Donnan Ed Zappert

Berren Hamilton















# **SESSIONS**



Time	Speaker/s	Topic	Chair	
7:45am – 8:15am	Registration, Ballroom			
8:15am – 8:30am	Melanie Quixley Drew Castley	Conference and session welcome	Drew Castley Hall & Wilcox	
8:30am – 9:15am	Geoffrey Watson SC	The attitudes and approaches of the High Court during the time of Chief Justice French and potential developments following the appointment of Chief Justice Kiefel	Drew Castley Hall & Wilcox	
9:15am – 10:00am	Chris MacKinnon Lloyds General Representative in Australia, Country Manager Lloyds	Brexit and the impact on Lloyds and the insurance market	Drew Castley Hall & Wilcox	
10:00am – 10:30am	Morning Tea			
10:30am – 11:15am	Scott Hadfield Partner PWC	Insurance 2020 and beyond	Melanie Quixley Barry.Nilsson	
11:15am – 12:15pm	Perry Abbott CEO & MD Friendsurance Australia Ron Arnold Group General Manager, Venturing, IAG	The rise and regulation of peer-to-peer insurance and the effect of the sharing economy on insurance	Melanie Quixley Barry.Nilsson	
12:15pm – 1:10pm	Prof. Kay Lauchland, Bond University  Kelli Stallard  Partner  DibbsBarker Lawyers	Ethics in managing and settling claims	Melanie Quixley Barry.Nilsson	
1:10pm – 1:15pm		Presentation of AILA Barry.Nilsson. Rising Star Award 2017	Melanie Quixley Barry.Nilsson	
1:15pm – 2:00pm	Lunch			















Time	Speaker/s	Topic	Chair
2:00pm – 3:00pm	David North Vice President, Property & Casualty Business Management Swiss Re Justin McDonnell Partner KWM Lawyers	Class actions: preparing for Queensland's entry to the market	Matthew Hollings Law in Order
3:00pm – 3.20pm		Afternoon tea	
3:20pm – 4:45pm	His Hon. Judge D. McGill  Damien Atkinson Barrister  Brett Charrington Barrister  Dr Kelly Macgroarty Orthopaedic Surgeon  Brett Heath Special Counsel Carter Newell	The ultimate battle	Matthew Hollings Law in Order
4:45pm – 4.50pm		Close	Melanie Quixley Barry.Nilsson
5:00pm – 7:30pm	Drinks reception at The Orchard with live music from The Chantelle Smith Trio		

Topics and speakers are subject to change

Participants will also receive the core CPD point for Practical Legal Ethics by attending in accordance with the QLS requirements.

This event attracts 7 points.















# **SPEAKERS**





Perry Abbott
CEO & MD
Friendsurance Australia

Perry is currently launching Friendsurance in Australia, the world's first peer-to-peer insurer. Perry has been a Director with Friendsurance Germany for more than three years, seeing the business grow from an idea to over 100,000 customers. Friendsurance is the global leader in a growing peer-to-peer insurance segment, with high customer growth and the highest customer satisfaction ratings in Germany. The connection between an Australian and this global first were the result of some chance meetings, which provided the unique opportunity to be part of the startup of the first global peer-to-peer insurer. Friendsurance has positively challenged so many of Perry's views of insurance products and their customer experience. Perry has had the pleasure of working in various executive operations, commercial and finance roles within the Reliance Group, Wesfarmers Insurance, Superpartners and the Computer Sciences Corporation. He also continues to serve on CPA Australia's Centre of Excellence for Retirement Savings. Perry holds a Bachelor of Business in Economics and Finance, a Masters of Business Administration and is a Certified Practicing Accountant (CPA).



Ron Arnold General Partner IAG Ventures

Ron currently leads the Ventures function in IAG, which investigates, builds and invests in new technologies and businesses that could impact the IAG Group.

Before entering the insurance industry, Ron had several small businesses and held senior positions in the Commonwealth and State Governments including Assistant Commissioner with the Productivity Commission where he worked on a wide variety of industry reviews, and Assistant Secretary with the Queensland Treasury, focusing on the commercialisation of government businesses, asset sales and negotiation of mining rights.

After working for Government, Ron spent ten years at Suncorp in a number of senior positions in operations, corporate affairs, marketing, legal and strategic development within the AAMI business.

After leaving Suncorp, Ron worked for six years in the IAG Direct Insurance business. His most recent role before leading IAG Ventures was as Executive General Manager Marketing, Reputation and the CTP, in which he was responsible for the NRMA Insurance, SGIO and SGIC brands.

Ron holds a Bachelor of Economics, and has completed the INSEAD Advanced Management Program.

















Damien Atkinson
Barrister

Damien Atkinson has practised as a barrister since 1995, specialising in commercial, medico-legal and personal injuries work.

He regularly appears in all Courts for both Plaintiffs and Defendants, as well as acting as a mediator in disputes. He graduated from the University of Queensland with a Bachelor of Arts and Bachelor of Laws with Honours, and he has a Masters of Law from the University of Cambridge with First Class Honours.

He was appointed as Counsel Assisting to both the Morris Inquiry and the Davies Inquiry into the Bundaberg Hospital. He is also the Chair of the Youth Advocacy Centre in Brisbane, which deals with case work and policy concerning young people.

Damien practices from 31 West Chambers in Santos Place and he has appeared in many major cases in both the Federal Court and the State Courts.



Brett Charrington
Barrister

Brett Charrington has been in private practice at the Queensland Bar since April 1996. After initially conducting a diverse practice that included commercial, family, tort and criminal law, he has specialized in common law/personal injury litigation since 2000. His practice includes plaintiff and defendant personal injury litigation. Brett is also a nationally accredited mediator.

Brett regularly conducts trials and contested applications in the Supreme and District Courts. He has appeared in the Court of Appeal, the Supreme Court of Victoria, and in 2007 - 2008 represented six parties at the Commonwealth Commission of Inquiry into the Outbreak of Equine Influenza in Sydney. Doyle's Guide currently lists Brett in the Preeminent category for Junior Counsel in Insurance and Personal Injury.



















Scott Hadfield

Partner

PWC

Scott is an experienced insurance partner at PwC and has provided advice and assurance services to insurance businesses and their stakeholders for over twenty years.

He is a member of PwC's Global International Insurance Accounting Group and has consistently strived to bring the best of PwC's local and global insurance practice's experience to the Australian market. He has lead PwC's services on a number of Australia's leading insurers and has a particular interest in working with insurance clients and the industry as a whole in navigating through periods of unprecedented change and turbulence.

Scott has held a number Appointed Auditor roles for APRA regulated insurers (including companies such as QBE, Vero, AAMI, ACE, Progressive and TAL) and has also helped insurance clients in areas such as claims reviews, implementing regulatory change, licence applications, reviewing the effectiveness of risk and capital frameworks, and financial due diligence.



Brett Heath Special Counsel Carter Newell

Brett Heath is a Special Counsel at Carter Newell Lawyers and has specialised in commercial and insurance litigation since 1988. Having worked in-house for a specialist professional liability insurer, Brett now specialises in professional liability and large scale public liability and construction claims.

Brett has acted for Architects, Engineers, Naval Architects, Valuers, Loss Adjusters, Real Estate Agents, Property Managers, Property Developers, Insurance Brokers, Travel Agents, Business Brokers, Customs Agents, Divisions of General Practice, Information Technology companies and large religious institutions in the District Court, the Supreme Court, the Federal Circuit Court, the Federal Court, the Court of Appeal and the High Court of Australia.

In addition, Brett provides advice to underwriters and insureds with respect to policy construction and interpretation. Brett has also prepared, attended and conducted numerous mediations before highly accredited professional mediators, has appeared as advocate in applications and trials in the Magistrates Court, District Court, Federal Court and Supreme Court and has extensive experience involving litigation in the District Court, the Supreme Court, the Federal Court, the Court of Appeal and the High Court of Australia.

Brett is a regular and sought after speaker on continuing professional development issues, particularly with respect to risk prevention for professionals, developments in insurance law, commercial drafting techniques and mediation and litigation strategies.

















Professor Kay Lauchland
Bond University

Kay Lauchland is a solicitor of the Supreme Court of Queensland and has worked as a commercial litigation lawyer. She has substantial experience as a law lecturer, and has taught in Hong Kong, Shanghai and Scotland.

Kay teaches the subjects Civil Procedure, Australian Legal System, and Legal Ethics & Professional Conduct and is particularly interested in legal education and professional training.

Kay's qualifications include: BA, LLB, Master of Laws - University of Queensland Master of Education - University of Tasmania Master of Arts – Bond University



Chris Mackinnon
Lloyds General Representative in Australia
Country Manager
Lloyds Australia

Chris Mackinnon joined Lloyd's in February 2015 as General Representative in Australia, and is responsible for market development, and for liaising with market practitioners and regulatory authorities to maintain Lloyd's presence in Australia.

Chris has more than 27 years' experience in the international insurance industry, with extensive knowledge of both the Australian and London markets. In addition to his role at Lloyd's, Chris is also a Board Member of the Underwriting Agencies Council in Australia.

Chris is qualified as a Senior Associate of the Australian & New Zealand Institute of Insurance and Finance, and is a Member of the Australian Institute of Company Directors.

















**Dr Kelly Macgroarty**Orthopaedic Surgeon

Dr Macgroarty obtained his medical degree at the University of Queensland and has gained Fellowship to the Royal Australasian College of Surgeons, is a fellow of the Australian Orthopaedic Association, and has post-graduate fellowship training in knee and shoulder surgery both in the UK and Canada. He established the first dedicated shoulder unit at The Prince Charles Hospital where he continues to serve as a Visiting Medical Officer.

Since establishing private practice, he has focused on complex knee and shoulder injuries in both professional and amateur athletes. As well as his clinical practice, Dr Macgroarty is active in Orthopaedic medico-legal reporting and is registered with the American Board of Independent Medical Examiners. He is a certified independent medical examiner.

Dr Macgroarty is a member of the Australian Orthopaedic Association, the Shoulder and Elbow Society of Australia and the Australian Knee Society. He is currently the President of the Queensland Shoulder Society and is a member of the International Society of Arthroscopy, Knee Surgery and Orthopaedic Sports Medicine, American Academy of Orthopaedic Surgeons and the Australian Medical Association. Dr Macgroarty has served on the Committees and Boards for a large number of medical organisations, Associations and hospitals. He is also a senior lecturer in Orthopaedics at the University of Queensland.

Dr Macgroarty has been involved in the design of a number of new instruments used in Total Shoulder Replacement surgery. He has also been invited to be the chairman of total shoulder replacement workshops designed to aid in training for developing shoulder surgeons.

He has published in the British Journal of Bone and Joint Surgery and the Canadian Journal of Surgery.



Justin McDonnell
Partner
KWM Lawyers

Justin has extensive experience working with government and corporate clients on matters involving resource disputes, trade practices, telecommunications, insurance, mergers and acquisitions, insolvency and banking. Justin has expertise in dealing with large pieces of litigation with significant commercial and strategic importance. Most cases are successfully resolved through Justin's use of mediation and other dispute resolution procedures and he has an ability to prevent the occurrence of disputes by identifying issues early and resolving them with robust and innovative solutions.

Justin has acted for infrastructure and education clients in carrying out investigations of conduct alleged to infringe a number of legislative regimes, including the Crime and Misconduct Act.

Justin regularly features in relevant surveys including the recent 2017 Chambers Asia Pacific for dispute resolution and antibribery and corruption and 2017 Chambers Global for litigation.

Best Lawyers named him Brisbane ADR Lawyer of the Year (2016 and 2017) and Brisbane International Arbitration Lawyer of the Year (2017). He has been recognised by Best Lawyers as a leading Australian litigator since 2010 in areas such as insurance, ADR, international arbitration, class action litigation, government practice, professional malpractice, commercial law, product liability, construction and bet-the-company litigation.

Justin is the immediate past chair of the QLS's Litigation Rules Committee and is involved in Supreme/District Court and Federal Court practitioner consultations. He is a Senior Counsel with the QLS and currently the QLS representative on the University of Queensland Student Election Tribunal. Justin is the Chair of the Firm's Indian Interest Group and 6 Chair of the Firm's Anti-Bribery and Corruption Group.



















## His Honour Judge D. McGill SC

Judge Douglas J McGill SC spent two years as associate to Mr Justice Lucas of the Supreme Court and two years with Morris Fletcher & Cross, solicitors. His Honour was admitted as a barrister in March 1974, and started private practice at the Bar in Brisbane in January 1978.

Appointed an acting District Court judge for a few weeks in 1992. In 1994, His Honour was one of the first four Senior Counsel appointed by the Bar Association after the decision no longer to appoint Queen's Counsel. His Honour was appointed to the District Court on 9 September 1996.

Since 1999 His Honour has been a member of the Rules Committee which supervises the Uniform Civil Procedure Rules, and other matters of procedure in state courts. One of the first four District Court Commercial List judges.



David North
Vice President, Property & Casualty
Business Management
Swiss Re

David is the Vice President, Claims Expert, P&C Business Management Asia Swiss Re Australia Branch. His experience includes treaty and facultative underwriting and reinsurance broking. He has had experience in handling several large class actions including the Victorian bushfires and Queensland floods. He currently manages large and complex casualty claims and supports other business management functions including technical accounting and reserving. He has an Arts / Law degree from UNSW. He enjoys spending time with his family and is a big sports fan.

















Kelli Stallard

Partner

DibbsBarker

Kelli has more than 30 years' experience in insurance and risk management, acting on behalf of insurers, corporations, manufacturers government bodies and instrumentalities, in the areas of workers compensation, product liability and public liability. Kelli is the only Australian member of the US Product Liability Advisory Council recently chairing their National conference in Las Vegas. She leads the DibbsBarker product liability practice.

Kelli has previously served as a National President, Vice President, Director and Secretary of AlLA and as President of AlLA (Qld). She was awarded an AlLA Life Membership in 2008. In 1998, Kelli was appointed as a member of the Queensland Workplace Health and Safety Board and remained a member for 15 years. This is the peak advisory Board on occupational health and safety issues to the Minister for Employment, Training and Industrial Relations.

Kelli is an Executive Member of International Law Section of the Law Council of Australia and member of the International Consumer Product Health and Safety Organisation. She is a trained mediator and accredited personal injury specialist. Kelli has been a panel lawyer for WorkCover QLD and its predecessor for 25 years. Doyle's Guide 2016 ranked Kelli as Recommended Workplace Accident Insurance and WorkCover Lawyer, and Defendant Public Liability Lawyer. Kelli has presented and chaired over 200 seminars to various organisations including QLS, AlLA, Claims Discussion Group NSW, NZILA, PLAC and numerous Federal and State government entities.



**Geoffrey Watson SC** 

Geoffrey Watson SC has a Master of Arts (in economic history) and a Bachelor of Laws from the University of Sydney. He has practised as a barrister since 1984 and took silk in 2002. His practice at the Bar is mainly in the common law, with particular specialities in product liability, professional negligence, general insurance and appeals. He has a particular interest in tort law. Mr Watson has a national practice, and has conducted appeals in the High Court, and appeals and trials in the Federal Court and the Supreme Courts of each of the States and Territories. His regular clients have included the Australian, British and American governments; the NSW and other State governments; many State and federal government agencies; all major insurers; and the major mining, industrial and banking houses.

In recent years Mr Watson has appeared as counsel assisting in several large scale public inquiries, including the ICAC inquiries investigating allegations of corruption amongst NSW politicians, and the Police Integrity Commission inquiry into allegations of police misconduct in the shooting death of Adam Salter.

In addition to his professional commitments, Mr Watson pursues an interest in academic work. He is a member of the Law Advisory Board at the University of Notre Dame, and regularly writes and lectures on the subjects of tort law, insurance and legal history.













# **VENUE**



# The Intensive will be held at Victoria Park Golf Course, Herston Road, Herston which is located just 2km from the CBD.

### By Car / Taxi

From Brisbane CBD or Eastern Suburbs - Head via the M3 to Gilchrist Ave in Herston, take the Herston Rd exit from M3. From Northern Suburbs - Head via Enoggera Rd or Lutwyche Rd. Victoria Park is less than a 10 minute drive from the CBD by car and offers complimentary parking for all guests.

### By Bus

Buses 66, 330, 333 and 340 stop regularly at the Herston Bus stop which is a short walk from the Victoria Park entrance gates. All Buses run from north to south return with various stops, also passing through the Brisbane CBD. For more information visit translink.com.au.

### By Train

To visit Victoria Park by train, exit at Newmarket, Roma St or Brunswick St train station. Then take a taxi or bus to Herston Rd. For more information visit translink.com.au to plan your journey.

The day sessions will be held in The Ballroom.

The Intensive will conclude with a drinks and canapés reception that will be held in The Orchard, just a very short walk from the Ballroom.



















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